



817-703-4411
 Kay@KaysPetCare.com
 www.kayspetcare.com

Service Agreement

1. General

This agreement is made this _____ day of _____ 20____ between

Client's Name: _____ (CLIENT)

Address: _____

City: _____ Zip Code: _____

Home Phone: _____ Cell Phone: _____

Work Phone: _____ E-mail: _____

And Kay's Pet Care, a sole proprietorship owned and operated by Kay Weil (PET SITTER). PET SITTER agrees to provide pet-sitting services at CLIENT's address for a fee of \$ _____ per visit.

2. Continuing Obligation

It is understood and agreed between CLIENT and Kay's Pet Care, that this agreement contemplates that CLIENT will be in need of Kay's Pet Care services from time to time in the future, and it is further understood and agreed that the obligations and covenants contained herein shall apply to each provision of services in the future, without the need of entering into another agreement, unless altered in writing and signed by the parties herein. A new agreement must be executed if CLIENT moves. Future "blanket" rate changes within the same geographic pricing area may affect the rate listed above. CLIENT will be notified of any price changes prior to new bookings by mail, phone, or e-mail as appropriate.

3. Pet Information

CLIENT requests the services to include the care for the following pets:

PET 1 -

Name: _____ Breed: _____

Age: _____ Sex: _____ Birthday: _____ Color: _____

Medications: _____

Food: _____

Special Instructions: _____

PET 2 -

Name: _____ Breed: _____

Age: _____ Sex: _____ Birthday: _____ Color: _____

Medications: _____

Food: _____

Special Instructions: _____



PET 3 -

Name: _____ Breed: _____
Age: _____ Sex: _____ Birthday: _____ Color: _____
Medications: _____
Food: _____
Special Instructions: _____

PET 4 -

Name: _____ Breed: _____
Age: _____ Sex: _____ Birthday: _____ Color: _____
Medications: _____
Food: _____
Special Instructions: _____

PET 5 -

Name: _____ Breed: _____
Age: _____ Sex: _____ Birthday: _____ Color: _____
Medications: _____
Food: _____
Special Instructions: _____

4. Terms of Service

Kay Weil, as owner of Kay’s Pet Care, will perform all services personally unless notification is given to the client indicating otherwise. In the event of a personal emergency or illness of Kay Weil, CLIENT authorizes Kay Weil to arrange for another qualified person to fulfill responsibilities as set forth in this contract. CLIENT will be notified in such a case. In the event of inclement weather or natural disaster, Kay’s Pet Care is entrusted to use best judgment in caring for pet(s) and home (unless instructed by CLIENT to do otherwise in writing). If circumstances beyond the control of Kay’s Pet Care prohibit them from following instructions, Kay’s Pet Care will be held harmless for consequences related to such decisions. Kay’s Pet Care agrees to provide the services stated in this contract in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, CLIENT expressly waives and relinquishes any and all claims against said Kay’s Pet Care except those arising from negligence or willful misconduct on the part of Kay’s Pet Care.

All food and supplies will be provided by CLIENT. Kay’s Pet Care reserves the right to purchase additional food and/or supplies for animal(s) if needed. CLIENT agrees to reimburse Kay’s Pet Care for said additional food and/or supplies, as well as additional time spent obtaining such.
All pets are to be currently vaccinated.

5. Insurance

Kay’s Pet Care is fully insured. Documentation of such will be provided upon request.

6. References

Kay’s Pet Care will provide references upon request.

7. Security Issues

It is also hereby agreed that Kay’s Pet Care will retain keys and any necessary access codes, properly secured, to CLIENT’s property until such time as CLIENT wishes the return of said keys and access codes. No additional fees will be incurred by CLIENT for the return or replacement of said keys, however there will be a pick-up fee equal to one visit if Kay’s Pet Care must pick up the keys before the next service session. Keys will ONLY be returned in



person to CLIENT, to CLIENT's authorized representative. Kay's Pet Care will not "leave" the key at the last visit of a session. Please list other persons who hold keys to CLIENT's residence:

Name: _____ Phone: _____

Name: _____ Phone: _____

Instructions for security systems: _____

8. Emergency Information

In the event of an emergency involving the health of any animal being cared for by Kay's Pet Care, CLIENT hereby authorizes Kay's Pet Care to obtain such emergency veterinarian care for CLIENT's animal(s) as Kay's Pet Care may deem necessary. CLIENT further authorizes Kay's Pet Care to incur veterinarian costs in the name of CLIENT. CLIENT agrees to indemnify and hold harmless Kay's Pet Care from any liability arising from such veterinary charges.

In the case of emergency, Kay's Pet Care may contact any or all of the following as needed:

Veterinarian:

Name: _____ Phone: _____

Address: _____

Emergency Contact:

Name: _____ Phone: _____

Address: _____

9. Additional Information and Terms

Kay's Pet Care will continue its services until notification of CLIENT or persons authorized by CLIENT return regardless of time of day. The per visit charge(s) stated above will be incurred by CLIENT and will be due immediately upon CLIENT's arrival home. A "Return Check Charge" of no less than \$25 will be incurred for all returned checks. It is also understood that all fees paid are non-refundable. A cancellation fee equal to 2 visits will be charged for all Holiday cancellations within 72 hours of the scheduled start time. CLIENT is responsible for the attorney's costs for any legal action necessary for enforcement of this agreement. CLIENT agrees that any attached policy agreements will be enforced under the authority of this Service Agreement.

CLIENT and Kay's Pet Care have duly executed this Agreement as of the day and year first above written.

CLIENT:

Signature: _____

Printed: _____

Date: _____

PET SITTER:

Signature: _____

Kay Weil

Date: _____





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Policy Agreement

Purpose:

The purpose of this document is to outline policies that are not explicitly addressed in the Service Agreement. By initialing this agreement, you acknowledge that you understand these policies and agree that this document will be considered an addendum to the most recent signed Service Agreement on file.

Cancellation Policy:

Please inform us of any cancellation or change to service as soon as possible. We currently do not charge a fee unless services are rendered. If services are performed, the full amount of the contract service agreement is charged.

Payment:

Payment is due in the form of check, cash, or PayPal payment prior to the beginning of service. You may leave payment to be picked up at the first visit. A fee of \$25.00 will be charged for all checks returned by your bank.

Returning early:

If services begin and you return early, you will be charged for your full contract service agreement amount.

No visitors during scheduled pet sitting:

For our safety and your pets', please do not ask your friends, neighbors, or relatives to stop by and check in on the animals, plants, or home during our service agreement dates. We do not accept pet sitting jobs that are "shared" with friends, family or neighbors. The client is responsible to notify us of anyone who may be entering the premises during the pet sitting times. If no one is scheduled to be on premises, we are directed to contact the police of anyone found on your premises.

Required information to be provided by client:

Please provide any information regarding feeding, type of food, location of supplies, medications, emergency contacts, and a thorough social and medical history of the animals to be cared for.

Holidays:

A \$5.00 charge will be added to each visit on Holidays, including Thanksgiving, Christmas Eve, Christmas Day, New Year's Eve, and New Year's Day.

Lock outs:

In the event that the pet sitter is required to employ a locksmith to gain entry into the client's premises, due to

a malfunction of the key or lock, the pet sitter is to be reimbursed for all costs incurred.

Termination of service by the pet sitter:

The pet sitter reserves the right to terminate service at any time before or during this term if the pet sitter determines that the client's pet poses a danger to the health or safety of the pet sitter. If concerns prohibit us from caring for your pet, we are authorized to place your pet in a kennel, with all charges there being charged to the client.

Liability:

The best of care will be given in watching both your pet(s) and your home. However, due to the extreme unpredictability of animals, we cannot accept responsibility for any mishaps of any extraordinary or unusual nature (i.e., biting, furniture damage, accidental death, etc.) or any complication in administering medications to the animal(s). Nor can we be liable for injury, disappearance, death or fines of pet(s) with access to the outdoors. In the event of inclement weather or natural disaster, the pet sitter is entrusted to use best judgment in caring for your pet(s) and home. We will be held harmless for any consequences related to such decisions. The client agrees that the pet sitter is not liable for any damages to your pet or property caused by your pet(s) or other means outside our control. You must take adequate precautions and evaluate the needs of your pet(s). Gates or crates (if needed), proper heating/cooling, medications and food must be provided by the client.

The client agrees that when any pet has access to the outdoors when the pet sitter is not on the premises, the pet sitter cannot be responsible if the pet is lost, injured, or stolen. We agree to provide the services stated in the service agreement in a reliable, caring and trustworthy manner. In consideration of these services, and as an express condition thereof, the client waives and relinquishes any and all claims against the pet sitter except those arising from negligence or willful misconduct on the part of the pet sitter.

Client Initials _____

Date: _____

